

Americo Contact Information

You have access to friendly, responsive agent and customer service representatives who are ready to answer your questions daily Monday - Friday, 8:00 A.M. to 5:00 P.M., Central. There is only one number you need to remember, **800.231.0801**, to reach any Americo representative.

Reach any of the departments below by calling one number:

800.231.0801

Activity	Department	Contact Information
Product knowledge, Supplies, Americo.com, Illustrations & Software, Underwriting	Sales Support	<i>Fax:</i> 816.391.2387 sales.support@americo.com
Custom and Pre-approved Advertising, Advertising Compliance Review	Marketing Support	<i>Fax:</i> 816.391.2387 marketing.support@americo.com
Pending Business, Licensing & Contracting, Amendments, Commissions, Debt, E&O information	Agent Contact Center	<i>Fax:</i> 800.395.9238 pending.business@americo.com
Fax new applications to receive customized confirmation	Agent Contact Center	<i>Fax:</i> 800.395.9261
Fax underwriting and delivery requirements	Agent Contact Center	<i>Fax:</i> 800.395.9238
Policy information, Service forms, Claims, Inforce illustrations	Policyholder Services	<i>Fax:</i> 800.395.9238 customer.service@americo.com
Submit an amendment for life insurance products via telephone (with your client)	New Business	<i>Direct Phone:</i> 866.214.0054
Eagle Premier Series Telesales	New Business	<i>Direct Phone:</i> 855.248.8327
Annuity Suitability Interviews	New Business	<i>Direct Phone:</i> 800.442.4702
Personal History Interviews (PHIs)	Underwriting	<i>Non-Lifetime Legacy:</i> 800.395.9179 <i>Lifetime Legacy:</i> 800.762.0450

Mailing Addresses

General Delivery:
P.O. BOX 410288
Kansas City, MO 64141-0288

Overnight:
300 W. 11th Street
Kansas City, MO 64105-1618

Americo Medicare Supplement Contact Information

Department	Contact Information
Claims	<i>Phone: 877.212.2346</i>
Customer Service	<i>Phone: 877.212.2346</i>
Commissions	<i>Phone: 877.212.2346</i>
Underwriting	<i>Phone: 877.212.2346</i> <i>Fax: 877.212.2329</i>
New Business	<i>Fax: 855.864.8526</i>
Marketing Support	<i>Phone: 800.231.0801</i> <i>Email: sales.support@americo.com</i>
Agent Licensing	<i>Phone: 800.231.0801</i> <i>Fax: 800.395.9238</i> <i>Email: medsup.licensing@americo.com</i>

Medicare Supplement Administrative Office Mailing Addresses

General Delivery:
Americo Financial Life and Annuity Insurance Company
IAS Medicare Supplement Administration
P.O. BOX 10812
Clearwater, FL 33757-8812

Overnight/Express:
Americo Financial Life and Annuity Insurance Company
IAS Medicare Supplement Administration
17757 US HWY 19 N, STE 660
Clearwater, FL 33764